**Visitation Policy for Safe Start Phased Reopening**

Remote visits, window visits, compassionate care and outdoor visits are allowed in all phases.

Remote Visits

* Utilize technology to facilitate visits between residents and families, friends, spiritual community, healthcare workers and ombudsman
* To ensure successful visit have staff available for support
* Any equipment shared among residents will be cleaned and disinfected between uses according to manufacturer guidelines

[Window Visits](https://www.dshs.wa.gov/sites/default/files/ALTSA/rcs/documents/multiple/020-05-26.pdf)

* Provide a first level room with a window with clear visibility to the resident’s visitor
* Ensure the grounds outside the first level windowed room are clear of hazards
* Provide a means of communication to the client, e.g., phone
* Schedule visitors
* Monitor visits
* Interact with visitors to assure that windows are not opened

Compassionate Visits

* These types of visits are restricted to residents at end-of-life or with psycho-social needs
* Schedule visitors (time and duration)
* Screen visitors before entering the home
* Visitors must sign in, including contact information, in the visitor’s log (log must be kept for 30 days)
* Visits must occur in the resident’s room
* Visitors must wear a cloth face covering for the duration of the visit, maintain social distancing and practice appropriate hand hygiene
* Clean and disinfect the resident’s room and any other area used by the visitor

Outdoor Visits

* Our outdoor visitation hours are from ? to ?
* Outdoor visits are weather-permitting
* Phase 1: 2 visitors per resident per visit are allowed
* Phase 2-4: we allow ? visitors per resident (depends on available space and staff)
* Prospective visitors need to schedule the visit with the staff
* Adequate staff will be present to assist with outdoor transition of residents, and to assist with disinfection of any visitation areas as necessary
* Staff must maintain visual observation but allow as much distance as necessary to allow privacy for the resident and the visitor
* Screen all visitors (must occur at a location outside the home)
* Visitors must sign in, including contact information, in the visitor’s log (log must be kept for 30 days)
* Visitors and residents must wear a cloth face covering for the duration of the visit, maintain social distancing and practice appropriate hand hygiene
* Our outdoor visits will occur ­­­­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (outdoor space that is accessible without having visitors walk through the home and allows for social distancing of at least 6 feet between visitor and resident.
* The adult family home will provide alcohol-based hand sanitizer for visitors to use before and after the visit
* All areas will be disinfected after each visit
* Residents under quarantine or observation are not eligible for outdoor visits

Indoor Visits

* Phase 2: if a resident is unable to participate in outdoor visits, and is unable to utilize remote visitation through technology, one essential support person\*\* is allowed to visit inside once daily
* Phase 3: the adult family home allows ? visitors for ? (duration per visit) in these (locations)
* Prospective visitors need to schedule the visit with the staff
* Adequate staff will be present to assist with transition of residents, and to assist with disinfection of any visitation areas as necessary
* Staff must maintain visual observation but allow as much distance as necessary to allow privacy for the resident and the visitor
* Screen all visitors
* Visitors must sign in, including contact information, in the visitor’s log (log must be kept for 30 days)
* Visitors and residents must wear a cloth face covering for the duration of the visit, maintain social distancing and practice appropriate hand hygiene
* Our indoor visits will occur ­­­­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (space that is accessible without having visitors walk through the home and allows for social distancing of at least 6 feet between visitor and resident.
* The adult family home will provide alcohol-based hand sanitizer for visitors to use before and after the visit
* All areas will be disinfected after each visit
* Residents under quarantine or observation are not eligible for visits

\*\*Essential Support Person

* The adult family home will consult with the resident to designate their essential support person (ESP)
* The ESP must schedule visits with the staff
* Scheduled ESP visits can occur daily for ? (duration)
* Screen all ESPs as you would any other visitor
* Visitors must sign in, including contact information, in the visitor’s log (log must be kept for 30 days)
* The ESP must wear all necessary PPE while in the home (minimally eye protection and face mask)
* The ESP must perform frequent hand hygiene
* The adult family home will provide alcohol-based hand sanitizer for visitors to use before, during and after the visit
* Residents under quarantine or observation are not eligible for visits