October 2020

The Washington Voice

An E-Newsletter From

Adult Family Home Council

OF WASHINGTON STATE

Who We Are

Advocates for compassionate, individualized care. Serving adult family homes for more than 20 years!

Our Mission

To improve the lives and well-being of vulnerable adults through support of adult family homes.

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Adult Family Home Council
OF WASHINGTON STATE

Hello Adult Family Homes of Washington,

Fall has arrived. This fall is quite different from prior years. I want to let you know of some of the changes and challenges that adult family homes will face through this season. Perhaps the only thing that will remain the same is the colder, rainier weather. As the weather turns, we at the AFH Council will be working closely with DSHS, DOH and local health departments to begin the review of the safe start plan for visitation in our setting. Our goal will be to establish visitation options that will allow for safe indoor visits when outdoor visitation is no longer an option. We understand how important it is for our residents and families to connect. So in addition to these efforts, we are also working closely with **the long term care ombud's "stay connected"** program to distribute technology for virtual visits and communication. We also signed up a new affiliate business partner called, **"Home Again VR"** they are a volunteer group focused on connecting people virtually as well. Be sure to check out their profile in this newsletter.

This fall we are moving our **annual fall conference** to a virtual format. I am so disappointed to not be able to come together as an industry and celebrate the successes and challenges we have faced in this last year. However, the upside of the virtual conference is that we are able to offer trainers from all across the country. Nationally recognized speakers like **Dr. Cameron Camp** who wrote the book on Montessori based activities for persons with dementia will be presenting. Melanie Bunn, training partner of Teepa Snow, will provide education on care planning. We will have additional sessions on marketing, workforce development, self-care, legal experts, vendor fairs and more. We will also be recognizing some exceptional caregivers and volunteers. I will provide an update on industry issues, legislative session, and the impacts of COVID-19. While I will miss seeing you and shaking your hands, I believe the virtual format will provide meaningful education from great presenters. Also, attendees will have access to the recorded sessions even after the conference. We hope you will **get registered** and join us!

Lastly, this fall is also election season. I want to thank the many providers, legislators, candidates, and affiliates that participated in one of the 14 recent legislative forums. Also, I want to encourage each of you to participate in the most fundamental right of our democracy, and that is to vote. Please take the time to inform yourself of the issues relevant to your families, business, and residents. TVW has put together a collection of debates, interviews and video voter's guide **available here** .

All the best,

John Ficker
Executive Director

COVID-19 Updates & Best Resouces

COVID-19 Updates and Resources

Stay up-to-date with the latest COVID-19 resources and announcements regarding adult family homes!

Visit our COVID-19 Updates & Best Resources Page:

https://www.adultfamilyhomecouncil.org/covid-19-updates-best-resources/

We will be updating this page as soon as new information and resources become available, so please stay tuned and keep checking in!

Adult Family Home Council
OF WASHINGTON STATE

AFH Council Annual 2020 Fall Conference

VIRTUAL
Fall Conference
Adult Family Home Council
OF WASHINGTON STATE

October 29 - 30, 2020
8:00 am - 5:00 pm

Earn up to 7 CE's
$99 for AFH Council Members
$175 for Non AFH Council Members

As this conference will be virtually online, please let us know if you will have any accessibility requirements.

Click Here to Register

Day One

4 CE Total		
9:00 - 10:30 am 1.5 hour CE	**How to Apply Montessori Principles to Engage and Energize People Living with Dementia and Those Who Care for Them**	**Alternatives to Seroquel: How to Minimize Challenging Behaviors with Less Medications**
10:40 - 11:45 am 1.0 hour CE	**Simple Tools to Reduce Your Stress**	**The Long-Term Care Foundation of Washington State: Your Partner in Training and Workforce Development**
1:15 - 2:45 pm 1.0 hour CE	**Legal Issues in Adult Family Homes**	**Marketing Your Adult Family Home**

Day Two

4 CE Total		
9:00 - 10:30 am 1.5 hour CE	**Keep Your Body Moving: A Crash Course in Injury Prevention**	**Transitions to the AFH: Relocation Stress Syndrome**
10:45 am - 12:15 pm 1.5 hour CE	**Meaningful Care Plans**	**An Overview of the AFH Workplace Safety Awareness Program**
1:45 -2:45 pm 1.0 hour CE	**Adult Family Home Industry Updates**	

Adult Family Home Council
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Sponsorship and Vendor Opportunities

VIRTUAL
Fall Conference
Adult Family Home Council
OF WASHINGTON STATE

Virtual Booth $500	Presenting $5,000	Gold $3,000	Silver $1,500
Design a virtual booth on event platform, showcasing the organization's logo, description, team members, graphics, short video and resources. Staff the virtual booth to engage in video conferencing with attendees. Connect with all attendees through a list of registrants. Logo Recognition as a sponsor. Up to (2) complimentary event registrations for your staff or attendee scholarships.	• Opportunity to present a promotional/informational video (1-3 mins), produced by the sponsor's team, that will be incorporated into the main programming. • Opportunity to work with the event team to be recognized as a session sponsor. • Opportunity to provide pre-recorded content (up to 30 min. session), for on-demand viewing by attendees. • Opportunity to design a virtual booth on the event platform, showcasing the organization's logo, description, team members, graphics, short video and resources. • Opportunity to staff the virtual booth to engage in video conferencing with attendees, schedule 1:1 meetings and track booth attendance and leads • Opportunity to connect with all attendees through a list of all registrants. • Logo recognition on all event promotional materials, recognized as a presenting sponsor. • Logo recognition on all event promotional materials, recognized as a presenting sponsor.	• Opportunity to work with the event team to sponsor a session during the event • Opportunity to provide pre-recorded content (up to 30 min. session), for on-demand viewing by attendees. • Opportunity to design a virtual booth on the event platform, showcasing the organization's logo, description, team members, graphics, short video and resources. • Opportunity to staff the virtual booth to engage in video conferencing with attendees, schedule 1:1 meetings and track booth attendance and leads. • Opportunity to connect with all attendees through a list of all registrants. • Logo recognition as a sponsor on all event promotional materials • Up to (6) complimentary event registrations. (your staff or attendee scholarships)	• Opportunity to provide pre-recorded content (up to 30 min. session), for on-demand viewing by attendees. • Opportunity to design a virtual booth on the event platform, showcasing the organization's logo, description, team members, graphics, short video and resources. • Opportunity to staff the virtual booth to engage in video conferencing with attendees, schedule 1:1 meetings and track booth attendance and leads. • Opportunity to connect with all attendees through a list of all registrants. • Logo recognition as a sponsor on all event promotional materials • Up to (4) complimentary event registrations. (your staff or attendee scholarships)

Become a Vendor/Sponsor

Nominate a Caregiver of the Year!

VIRTUAL
Fall Conference
Adult Family Home Council
OF WASHINGTON STATE

Every year at the Fall Conference, the Adult Family Council recognizes exceptional caregivers in our communities. Nominate someone today!

Please respond below to nominate the individual you think should be honored at the Adult Family Home Council's Fall Conference. You are welcome to send any questions to info@adultfamilyhomecouncil.org or return this form by fax (360) 943-6653

Click Here to Register to Nominate a Caregiver

Affiliate Business Profile

FIKES

N95 MASKS, WIPES, GLOVES, AND OTHER PPE IN STOCK AND READILY AVAILABLE

Association DISCOUNTS

PRODUCTS & SERVICES

We take an individualized approach that allows our partners to save time, reduce costs, enhance image, and increase safety! Our client-based focus allows Fikes to operate as the preferred partner for commercial cleaning, disinfection, scenting and product delivery!

01. Disinfection & Emergency COVID Response

Kill and protect surfaces from bacteria and viruses for multiple weeks, including COVID. Our EPA registered product and multi-week protectant makes it **inhospitable for COVID** and other like-viruses to exist!

02. Scenting & Odor Control

Odor neutralizing and scenting options to enhance the image of your facility.

03. Inventory Management & Product Delivery

PPE (Gloves, Masks, Eye Protection, Face Shields, Hand Sanitizer, & Wipes)
Paper Products · Thermometers · Cleaners, Sanitizers, & Disinfectants · Air Fresheners · Soap and Hand Sanitizer · Janitorial Supplies Dispensers & More

ABOUT US

PEOPLE

We operate with the mission of assisting other businesses function successfully and safely.

PRODUCTS

Our inventory management will save you time & money, Fikes knows what you need & when!

PROCESSES

Customizable programs with you in mind & unique processes to best optimize your business.

info@fikes.com 253.854.2439 www.fikes.com

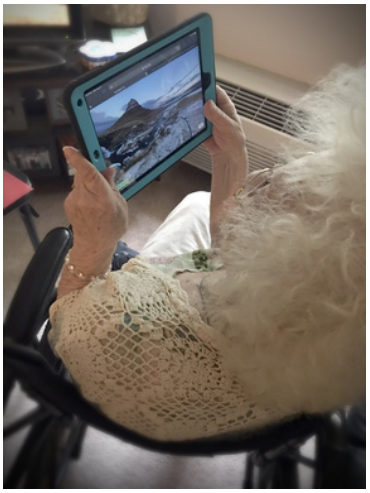
Affiliate Business Profile

Noble Nursing Delegation provides experienced Registered Nurse Delegation services for Adult Family Homes (AFH). Contracted through Washington State to provide delegation services for Medicare and Medicaid clients. Currently providing delegation services for Thurston, Pierce, Lewis, & Mason County! Providing quality, compassionate nursing care since 2011. Registered Nursing Delegate (RND) with a medical background in a variety of healthcare settings such as; hospitals, home health, outpatient clinics, dialysis treatments, and long-term care. Effective with communication and collaboration across multidisciplinary teams. Compassionate Registered Nurse building positive relationships with colleagues, clients, family members, primary care providers, and other medical professionals. Please visit the Noble Delegation website for more information:

https://noblenursingdelegation.com

Noble Nursing Delegation LLC
Jill Landry, RND BSN
Phone (360) 603-2459
Fax (360) 357-0290
Email: NobleNursing@Outlook.com
https://noblenursingdelegation.com

Affiliate Business Profile



HomeAgain is a nonprofit, volunteer-driven organization that offers human connection through shared virtual experiences. Our program provides personalized companionship to residents of adult family homes, while also saving time and energy for providers. It allows residents and volunteers to chat with one another while exploring the world, visiting museums, seeing wildlife, and more. We are currently offering our service for free during the pandemic. To try a tour, you can sign up for an account via the following link:

app.homeagainvr.org

Once logged in, choose "Schedule Tour." One of our team members will be happy to give you an intro to our program on the day and time you choose! Setting up the program usually takes less than 3 minutes. If a resident of an adult family home is not tech-savvy, a caregiver can choose a tour for the resident on a tablet or laptop, and then go about their work while our volunteer takes it from there. Over time, we have seen volunteers and residents become good friends who look forward to talking with each other via our program every week, or even more than once a week. Our goal is to scale this program to alleviate and prevent loneliness and isolation for people everywhere. We are a channel for uplifting and positive social interactions, which we believe can improve people's overall health and happiness as they age. By participating in our program, residents are helping to build a community. Our volunteers benefit tremendously from the experience, often learning from the stories and wisdom of residents. Accessibility and inclusiveness are at the core of our mission, and we strive to make our program easy to use for people of all ages, income levels, and physical abilities. Here is a link to a short video showing some people using our service:

https://www.youtube.com/watch?v=OlQ1OI9SLq8

October 2020 Monthly Newsletter
Ready Meds Pharmacy

Is It Out Yet?

More on COVID-19 Vaccines

By: Durdana Iqbal UW Pharm. D Candidate 2021

Overview of COVID-19

What is it?
COVID-19 is a new virus that causes upper and lower respiratory infections, leading to symptoms such as coughing, difficulty in breathing, and fever.

Who is at risk?
Everyone is at risk of getting the infection, but those who have underlying diseases and/or compromised immune systems; including the elderly and those living in adult family homes or community settings, are at risk of increased disease severity and complications. Healthcare workers are at greater risk of exposure to the virus while treating and caring for patients.

Vaccine Development

There are multiple stages involved in producing vaccines and each takes time and effort

PRE-CLINICAL

Vaccine safety studied in cells and animals

CLINICAL TRIAL

Phase I: Vaccine is tested on a small group of people (20-80) to assess safety and immune response in humans
Phase II: Larger group of people tested (some with disease in question) to assess dose as well as how and when to administer
Phase III: Involves thousands of people where the vaccine gets compared to a placebo (non-active agent) to test safety and efficacy

POST-CLINICAL

Vaccine approved by FDA and is continuously monitored for quality, safety, and efficacy

Anticipated COVID-19 Vaccine Release Date

Currently, there are many manufacturers developing a COVID-19 vaccine. Among those in development, Pfizer along with its partners are entering Phase III of clinical trials with an expected release date in early **2021.** However, release dates can change due to barriers, concerns, or new findings from trials.

Ready Meds Pharmacy's Role in the COVID-19 Vaccine and your Adult Family Home

Ready Meds Pharmacy
Renton • Spokane • Lacey • Everett
1412 SW 43rd St.
Suite 120
Renton, WA 98057
Phone 877-425-MEDS
Fax 877-509-MEDS
www.READYMEDSPHARMACY.com

Ready Meds Pharmacy is partnering with the Washington State Department of Health's **Vaccine Advisory Committee** to actively provide the new vaccine once available.

These Groups will be Given Priority Access to the Vaccine in Numerical Order

1. High-risk healthcare workers, people with comorbid conditions, and older adults living in community settings
2. School staff, critical essential workers, homeless, prisoners, older adults, and those with moderate risk conditions
3. Young adults, children, and essential workers who are not already vaccinated

WA Department of Health

Affiliate Business Profile

In It Together RN

"Helping every client age the way they want, in the location they want"!

Working Together!

IITRN
IN IT TOGETHER RN

Caregiver Special!

Date 8.24.2020

Do you have caregivers in need of delegation courses?

With all the COVID-19 chaos many have put off needed classes. We want to help!

We are offering temporary discounts on the 9 hour nurse delegation course and the 3 hour Special Focus on Diabetes (the course required for delegation of insulin)

Sign up for one or both courses and enter the appropriate coupon code:

- ***COVID-ND9 $50.00***
- ***COVID-DD3 $25.00***
- ***COVID-ND/DD $75.00***

Please contact Corina Dashiell at 360-989-4393 or email support@iitrn.org for more information.

Affiliate Business Profile

S&H Training Center delivers the highest quality caregiver training in the Puget Sound area !

S&H Training Center, Inc.

Now Holding Classes in Renton and Olympia!

Register online: www.SandHTraining.com

We train each student to:

- ✓ Provide excellent, patient-centered care
- ✓ Pass their state exam
- ✓ Be an outstanding employee

Our Services:

- 75-Hour Home Care Aide
- Dementia
- Mental Health
- Nurse Delegation – Core & Diabetes
- Continuing Education

S&H Training Center was granted permission to reopen the school on May 5, 2020 and are currently offering all classes.

We are taking extra precautions to ensure that all students and staff are healthy and safe. All students and employees will be screened each morning and wear a mask at all times. Depending on the class, students will also be given gloves, a face shield, and/or isolation gown.

Contact us: (360) 539-7423 or sarah@sandhtraining.com

Affiliate Business Profile

SAIGAL LAW

Your business is your passion. You have put your heart and hard work into it. You need to protect both your business and your reputation when DSHS (RCS or APS) or DOH investigates or makes findings. You deserve relentless representation with integrity.

Our combination of 29 years of nursing and 14 years of law experience gives us the unique advantage to both understand and represent your home's day to day operations and/or issues related to providing care to the residents. Also, as a former assistant attorney general representing DSHS in these matters allows for an insight perspective. We have over 14 years of experience in dealing with adult family homes regulatory and compliance issues. We provide consultative services, IDR and administrative hearing representation for issues related to both your adult family home and/or your professional license. We also provide services related to the daily operations of your home such as review, updating or creating your admission contracts, policies and other documents/forms.

Additionally, we provide estate planning services. With strategic planning you can safeguard your business and personal assets to enjoy the fruits of your labor. We are dedicated to act as your advocate and guide you through the confusing and complicated world of estate planning.

It is our mission to provide you the ***highest quality*** legal services efficiently and economically while treating you with utmost ***compassion*** and ***respect***. We are dedicated to represent you and to ensure your needs are understood and met. We will be alongside with you the all whole way whether we are assisting you with your adult family home, your professional license or your estate planning.

218 Main Street
Kirkland, WA 98033
425-698-9828
attorney@sangeetasaigal.com

Apply Now!
ALTSA/RCS IDR Resolution Unit

ALTSA/RCS Informal Dispute Resolution Unit

APPLY NOW to be a
Volunteer Provider or Consumer
for the Adult Family Home (AFH) IDR Panel

As a volunteer panel member, you will:

- Have the opportunity to help the welfare of some of Washington state's most vulnerable people;
- Attend a basic training on the panel process;
- Become familiar with Washington Administrative Code (WAC) and Revised Code of Washington (RCW); and
- Make recommendations through a fair, consistent and efficient regulatory system.

Volunteer applications & further information available at:
https://www.dshs.wa.gov/altsa/idr

Washington State Department of Social & Health Services
Transforming lives

Affiliate Business Profile

Washington
Adult Family Home Services

What Do You Want To Do When You Retire?

Our Team of Dedicated Professionals are Here to Help Sellers and Buyers of Adult Family Homes

- Is it a Sellers Market?
- How much is my Adult Family Home, Real Estate Worth?
- How Much is my Adult Family Home, Business Worth?
- How do I sell my Adult Family Home?
- **Contact us today for a FREE Market Analysis!**

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Affiliate Business Profile

MYAFH
Compassion is our business

Who is AFH Management?

AFH Management's mission is to raise the standard of senior care. Our founder, Daniela Torkelson, saw a need within the adult family home industry to bring together a team of qualified individuals who could support providers by removing the burden of managing finances, dealing with compliance codes, and the other innumerable challenges of running an adult family home. With those burdens relieved, providers are empowered to devote their energies to providing the best possible care to the seniors they love.

We have been a family-owned and operated business in the Puget Sound area since 1995. Through our decades of experience, we've seen that seniors are often neglected by the communities they helped build. But we have also learned first-hand that with the right system of support, organization, and management, seniors can be given a wonderful quality of life, even in their final years. With personalized care, expertly-trained support staff, and providers who are able to focus their efforts on the well-being of their residents, seniors can not only extend their lives, but also thrive in an adult family home.

How can we help your AFH succeed?

We know that running an adult family home can be very difficult. We are here to support you! No matter what challenge you're facing, we have services that can meet you where you're at, relieve you of your heaviest burdens, and enable us to walk alongside you as we help you take your business to the next level. Here are a few of the services we offer:

Marketing

- Google business profiles
- Call center services
- Online search optimization
- Vacancy postings
- Lead management
- Referral programs

Maintenance

- Online maintenance request management
- Mobile inspections
- Landscaping
- Project management

Staff Care

- Comprehensive personnel management
- Scheduling
- Staffing
- Training
- Interviewing
- Advertising
- Hiring
- HR programs and documents
- Inventory managemen

Management

We have three different model options for our management services.
All three models include marketing, maintenance, and staff care services described above.

Model #1: Management Services

The landlord (i.e., the owner of the home) would enter into a management agreement with AFH Management. The landlord would collect the rent and pay all the expenses. The landlord would pay a monthly fee to AFH Management in exchange for the marketing, maintenance,and staff care services described above.

Model #2: Lease Agreement

The landlord and the tenant (AFH Management) would enter into a long term lease, usually 10 years, where the landlord would receive a guaranteed lease payment from the tenant each month. All responsibilities, including rent collection and expenses, are handled by the tenant. Also includes marketing, maintenance, and staff care services described above.

Model #3: Partnership

The landlord and the tenant (AFH Management) would enter into a long term lease, usually 10 years, where the landlord would receive a guaranteed lease payment from the tenant each month. All responsibilities, including rent collection and expenses, are handled by the tenant. Also includes marketing, maintenance, and staff care services described above.

Adult Family Home Council
OF WASHINGTON STATE

Upcoming Webinars

The Financial Implications of Covid-19 on Adult Family Homes

October 23, 2020
10:30 am - 12:00 pm

Please join John Ficker, AFH Council Executive Director, and Maria Chiechi, Director of Legislative Affairs, as they discuss the financial impact Covid has had on adult family homes.

Learn about:

- The impact of Covid-19 on the State budget
- Temporary Medicaid rate increases and retainer payments
- Collective Bargaining for 2021-2023 biennium
- Potential Client Eligibility Cuts
- Time for questions

1.5 hours CE is available for AFH Council Members who attend

Register: HERE

Southwest Washington COVID Response Collaboration

Occurs every Wednesday from 11:00 AM to 12:00 PM effective Wed 7/1/2020 until Wed 11/11/2020

The Post-Acute Community Collaborative meets weekly to provide a collaborative approach to current issues related to COVID. These topics include current outbreaks, COVID data updates , County Health officer information, Ombudsman support for residents, Safe Start WA updates, and creative ways to source PPE.The current attendees include Clark and Cowlitz County hospitals, all SNFs, Assisted Living Facilities, Independent Living Facilities, and Outpatient Care Management teams from PeaceHealth, Kaiser, Providence. Adult Family Home representation is a gap that has been identified by the participants. It would be very beneficial to have Adult Family Home administrators at the table for these discussions.

Join Microsoft Teams Meeting
+1 509-863-6523
United States, Spokane (Toll)
Conference ID: 322 023 277

Continued on page 17

Adult Family Home Council
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Upcoming Webinars

Continued from page 16

Introduction to ProviderOne

October 23, 2020
1:00 pm - 2:30 pm

Please join Jacquelyn Pinkerton, MSW Social Services Billing Program Manager, DSHS and Shereice Brown, Workforce Development Specialist, Long-Term Care Foundation as they discuss ProviderOne Social Service Guides.

Learn about:

- Billing essentials and managing provider data
- Viewing Authorizations
- Submitting and adjusting social service claims
- Submitting and adjusting social service medical claims
- Creating and submitting batch claims
- Viewing claim status and your Remittance Advice (RA) Health Care Authority (HCA) contacts

1.5 hours CE is available for AFH Council Members who attend

Register: HERE

Covid-19 Update: Testing, Visitation and Additional Questions Answered

October 23, 2020
2:00 pm - 3:30 pm

Please join AFH Council Executive Director, John Ficker, and Director of Education & Support, Karen Cordero as we provide a Covid-19 update and review current requirements for visitation, point prevalence testing and PPE in adult family homes. There will be time for questions.

1.5 hours CE is available for AFH Council Members who attend

Register: HERE

Stay up-to-date on all our webinars by visiting our events page!

Adult Family Home Council
OF WASHINGTON STATE

$ Buy - Sell - Trade $

Adult Family Home Council Members Marketplace Page

Place an ad on this page in the next issue!

AFH for sale in Sammamish, WA

Stunning Sammamish home located on a garden oasis featuring almost an acre of designer landscaping. Property includes a greenhouse, fruit trees, fully covered patio, & outdoor kitchen. Currently has an active AFH license on the home but no residents. The previous owner wishes to retire. Will work out details of license transfer, if interested in moving forward. Home would make a wonderful AFH and also features an outdoor covered living space, custom built in gas grill and outdoor fireplace, has a bright open concept with big beautiful windows & skylights. Remodeled interior & exterior, great room and an entertainers kitchen. Eight bedrooms, bonus room, office & 3.75 baths. Also has a seperate caregiver suite and entrance. Welcome home to your private retreat! Please contact listing agent, Adina @ 206-412-2611 for additional information.

Adult Family Home Operator Seeking to Expand

West Seattle site with six units and a picturesque water view is available for lease.
For further information. please contact:
Bernard Bossom
National Realty Services Corporation
(nrscorp88@gmail.com)
206-856-8777

Your AFH Council Team

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Follow Us on Facebook!

Code of Ethics for Adult Family Home Providers

This Code of Ethics for Adult Family Home Providers has been developed as a guide for carrying out provider responsibilities in a manner consistent with professional values and more standards which define the essentials of honorable behavior for the Adult Family Home Provider.

As Adult Family Home Providers, we want the public to acknowledge us as professionals. Part of this process is to develop a system of ethical codes of conduct and standards of practice that incorporate our principles and values regarding quality care. Through their Associations and working with fellow members:

- An Adult Home Provider recognizes and respects the dignity of residents without consideration for race, religion, gender, sexual orientation, social or economic status.
- An Adult Family Home Provider, while honoring the residents' rights to self determination, will promote and protect the rights of all their residents.
- An Adult Family Home Provider is responsible and accountable for their individual practice and determining how they deliver optimal care to their residents.
- An Adult Family Home Provider acknowledges the responsibility to protect their own integrity, maintain competence in their field, and continue their personal and professional growth.
- An Adult Family Home Provider will promote their profession with continued education and political action in shaping the WACs and rules that govern their profession.

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